

TERMS & CONDITIONS APPLY

UMTHUNZI HOTEL & CONFERENCE

- This fully inclusive package rate is standard and will not be reduced if the numbers are less.
- In the event of no Lockdown and in consideration of other hotel guests and residential neighbours, you will be required to lower the volume of music to an acceptable level at 22h00. At 23h30 last drinks to be ordered and music has to be turned off. Function is to be closed by 24h00. The Lantern Bar will remain open if required until 02h00 and guests may have access there only, the public areas will be closed off to ensure a quiet environment for neighbours and other guests.
- The client/guests agree to accept responsibility for all conduct by its wedding guests and indemnifies the hotel for any loss sustained whether arising from improper conduct, negligence, non-payment of personal expenses or otherwise. This includes damage to the equipment used at the function and to all hotel property in general.
- Music, flowers, photographs, hired items etc are for your own account unless alternative arrangements are made. Please note that settlement of all additional accounts acquired during the function must be made before departure.
- Please note Umthunzi does not supply a dance floor but you are more than welcome to hire in your own. The Wild Fig venue is carpeted that can be danced on, while the other venues are not carpeted.
- No alcohol is allowed to be brought onto the premises as we are a licensed Venue, unless prior arrangements have been made with management. Any person breaking this rule will be asked to leave the property immediately. Cash bar will be available.
- By law no person or person/s appearing to be under the influence of alcohol will be served from the bar, under the age of 18 or any visibly pregnant women.
- External doors to pool area or patio are to be closed at all times to keep music levels down.
- No music is allowed on the patio, outside or any open areas.
- Although no confetti or plastic rose petals are allowed on the premises, rice paper and organic rose petals are permissible.
- The client agrees to ensure any hired items removed off the premises by the following day, after the function. Costs may be incurred to the client if hotel staff have to move/store the hired items.
- Guests/delegates agree to move into The Lantern Bar after 24h00 should complaints be received by neighbours due to high noise levels causing a disturbance.
- In line with government regulations, smoking is only permitted outside the buildings.
- Right of Admission is reserved by management.
- Please note the Ceremony and Reception time that was given to the hotel needs to be adhered to. We will allow for a 1-hour delay but there after a charge of R500.00 per ½ hour will apply.
- Umthunzi Hotel makes use of an external service provider to set up the beach ceremony and to provide the décor that is included in the fully inclusive Coastal Beach Wedding Package, as such, we will not be held liable or responsible for anything that transpires off hotel premises.
- For any and all décor arrangements, the Bride/Groom is to contact Ivy Events directly (info@ivyevents.co.za) as the hotel is not involved in this aspect of the wedding planning.
- All COVID 19 restrictions that are implemented through the various levels of lockdown will take preference.

IVY EVENTS

- Please be advised that we will not set up the ceremony on the beach in the rain or if it's threatening to rain or if it is too windy.
- Beach Wedding permit costs are NOT included in the package.
- The price is a standard rate and will not be reduced if it is less than maximum people pertaining to the chosen package.
- Ivy Events will not move the setup of items to another area or venue once it is set up as it takes approximately 3 hours to setup.
- A decision to where the ceremony will be set up has to be made 4 hours prior to the scheduled ceremony time.
- We do recommend an alternate venue be decided on prior to your special day in the event of bad weather.
- Ivy Events can offer a waterproof stretch tent to accommodate 20 people at an extra cost of R3000.00.
- No refunds will be given if certain items are not used on your special day due to the forces of nature.
- Bridal bouquets and button-hole flowers are not included in these packages. If required, this can be quoted on separately.
- Personalised 'Welcome Board' is not included in this price; we can assist with this if requested.
- Any other furnishings OR specialised décor which is required besides what is already mentioned in the package, will be quoted separately on request if it is not included in the package.
- Photography is not included in the package.
- The décor and furnishings used will be the Bride and Groom's responsibility during their occasion and a breakage deposit fee will be charged if items are damaged.
- No refunds will be paid out if there is a cancellation, we will reschedule your special occasion.

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PAYMENT TERMS & CONDITIONS

In order to secure your date and confirm your wedding booking, a deposit is required within one week of making the reservation. This amount will be dependant on the package chosen:

- Beach Wedding Package for 20 people: **R18 900.00**
- Beach Wedding Package for 40 people: **R25 800.00**

The full balance is to be settled one week prior to the wedding.

CANCELLATION POLICY

IN THE EVENT OF NOTIFICATION OF CANCELLATION, THE FOLLOWING CANCELLATION FEES SHALL APPLY.

CANCELLED LESS THAN 30 DAYS PRIOR TO ARRIVAL	: 30% of the full accommodation charge
CANCELLED LESS THAN 21 DAYS PRIOR TO ARRIVAL	: 50% of the full accommodation charge
CANCELLED LESS THAN 14 DAYS PRIOR TO ARRIVAL	: 80% of the full accommodation charge
CANCELLED LESS THAN 7 DAYS PRIOR TO ARRIVAL	: 100% of the full accommodation charge
NO SHOW BOOKINGS	: 100% of the full accommodation charge

WE LOOK FORWARD TO WELCOMING YOU

GET IN TOUCH

+27 (39) 695-0852
reservations@umthunzi.co.za
www.umthunzi.co.za

STREET ADDRESS

60 Commercial Rd
Umtentweni
KwaZulu-Natal, South Africa

DRIVING DIRECTIONS

FROM KING SHAKA INTERNATIONAL AIRPORT

- Follow directions to the N2 (SOUTH)
- Keep right at the fork & merge onto N2 toll road for 144 km
- Take exit 51 toward Saint Faiths/Port Shepstone
- Turn left into Rethman Dr
- Continue straight onto Rethman Dr cross over traffic light
- Turn left onto Commercial Rd. Umthunzi will be on the left 240 m

GPS: S 30.71189 E 30.47766

